

3rd August 2022

Our Ref. 220803DM

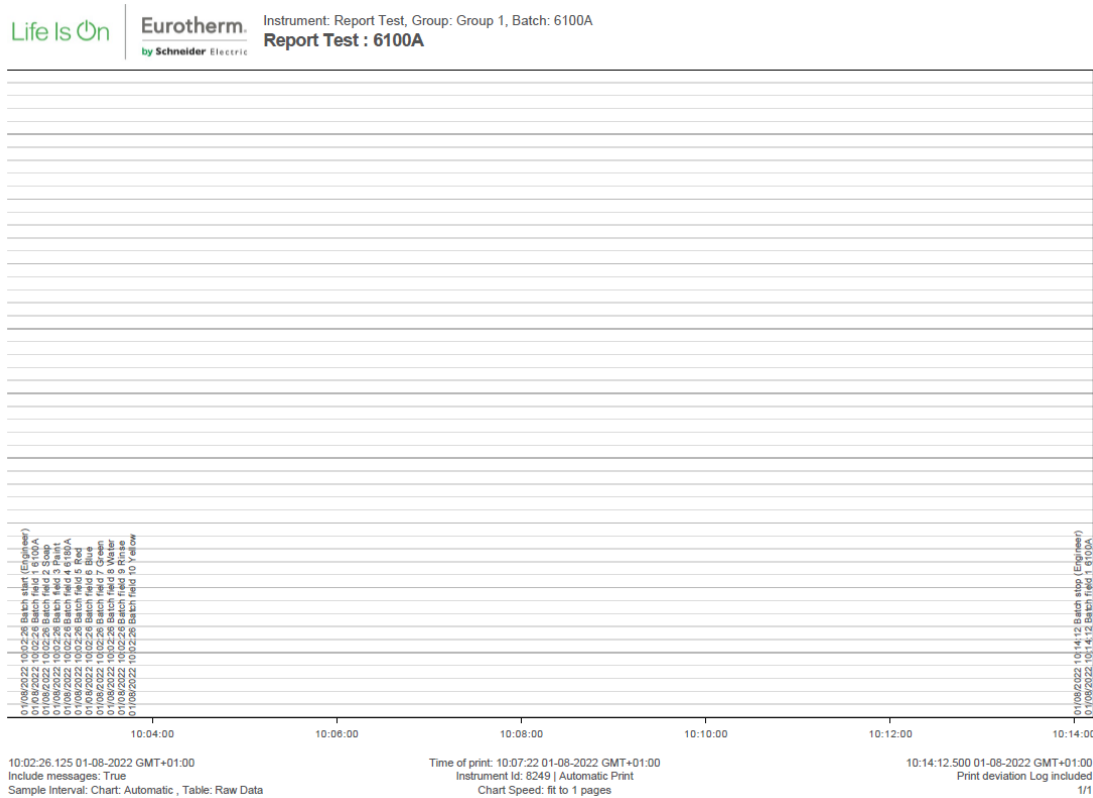
REF: Eurotherm Data Reviewer V4.0.0 – Print at End of Batch issue

Dear Customer

We are writing to advise you of an issue recently identified with Eurotherm Data Reviewer V4.0.0, when using the print at end of batch feature to automatically create chart printouts. Our development teams are working on a solution, in the interim please follow the advice below.

Symptoms

Upon detection of a new batch record, Eurotherm Data Reviewer will automatically create a PDF/printout with no visible traces or scales, as shown below.



Interim Solution

For each Group card, where Print at end of batch is enabled, it will be necessary to also select “Include table of values”. However, this may result in an excessive number of pages in the printout due to the sample interval for the table of values. To reduce the number of pages, reduce the number of samples for the table by selecting an appropriate sample interval from the drop down, remembering to save the changes.

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Group 1 - Report Test (8249) 14:30:37 20/

Print settings (local)

Title

Paper size

A4

Printer

PDF24

Print at end of batch

Include Instrument ID in title

Include Batch ID in title

Chart sample interval

15 seconds

Include values

Table of values sample interval

10 minutes

How will my customer get technical support?

For Technical Support or advice about Data Reviewer or Eurotherm recorders, either by telephone or via email please contact your local [Eurotherm Helpdesk](#)

Yours faithfully,

Darren Mardell

Product Manager (Recorders)

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