Life Is On

3rd August 2022

Our Ref. 220803DM

REF: Eurotherm Data Reviewer V4.0.0 – Print at End of Batch issue

Dear Customer

We are writing to advise you of an issue recently identified with Eurotherm Data Reviewer V4.0.0, when using the print at end of batch feature to automatically create chart printouts. Our development teams are working on a solution, in the interim please follow the advice below.

Symptoms

Upon detection of a new batch record, Eurotherm Data Reviewer will automatically create a PDF/printout with no visible traces or scales, as shown below.

Life Is On	Eurotherm. by Schneider Electric	Instrument: Report Test, Grou Report Test : 6100A	p: Group 1, Batch: 6100A			
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10:02:26.125 01-08-2022 Include messages: True Sample Interval: Chart: A			me of print: 10:07:22 01-08-2022 Instrument Id: 8249 Automati Chart Speed: fit to 1 page	ic Print		08-2022 GMT+01:00 eviation Log included 1/1

Interim Solution

For each Group card, where Print at end of batch is enabled, it will be necessary to also select "Include table of values". However, this may result in an excessive number of pages in the printout due to the sample interval for the table of values. To reduce the number of pages, reduce the number of samples for the table by selecting an appropriate sample interval from the drop down, remembering to save the changes.

Eurotherm Ltd

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Group 1 - Report Test (8249) 14:30:37 20/

Schneider

Electric

Title		
Paper size	Printer	
A4	► PDF24	~
 Print at end of batch 	Chart sample interval	
Include Instrument ID in title	15 seconds	~
 Include Batch ID in title 		
 Include values 	Table of values sample interval	
	10 minutes	~

How will my customer get technical support?

For Technical Support or advice about Data Reviewer or Eurotherm recorders, either by telephone or via email please contact your local <u>Eurotherm Helpdesk</u>

Yours faithfully,

Darren Mardell

Product Manager (Recorders)

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